

## GOING PLACES PARTNERS IN ERIE COUNTY

Vans have been assigned to the following communities. Please call **858-RIDE (858-7433)** to make arrangements. Press #1 for reservations. Press #2 for return rides & cancels.

### City of Buffalo

(service 8:30 - 3:00)  
(wheelchair service available)

### City of Lackawanna

(service 9:00 - 4:00)

### City of Tonawanda

(Call 505 - 1172 for scheduling  
Mondays only 7 - 9 am)

### Towns of Aurora and Elma

(Call 652 - 8866 for scheduling  
daily 8:30 - 4:30)

### Town of Cheektowaga

(service 8:15 - 3:00)  
(wheelchair service available)

### Town of Clarence

(service 9:00 - 3:00)

### Town of Evans

(service 8:00 - 3:00)  
(wheelchair service available)

### Town of Lancaster

(service 8:30 - 3:00)

### Town of Newstead

(services 8:30 - 3:00)

### Towns of Orchard Park & Boston

(service 9:00 - 3:15, no Mondays)  
(wheelchair service available)

### Town of West Seneca

(service 9:15 - 3:00)  
(wheelchair service available)



**Mark C. Poloncarz**

*County Executive*

**Randall Hoak**

*Commissioner*

For more information about other services for older adults in Erie County, please contact

**Erie County Department for  
the Aging NY Connects  
Information & Assistance  
at**

**(716) 858-8526 or  
[www3.erie.gov/aging](http://www3.erie.gov/aging)**

# ERIE COUNTY DEPARTMENT FOR THE AGING



## 858-RIDE

95 Franklin Street  
13th Floor  
Buffalo, NY 14202-3968  
(716) 858-7433

[https://www3.erie.gov/aging/  
transportation](https://www3.erie.gov/aging/transportation)

## GOING PLACES TRANSPORTATION PROGRAM

As a service to older adults (aged 60+) in Erie County, the Department for the Aging offers the Going Places Transportation Program.

The Curb-to-Curb van service is available to older adults without access to regular transportation. Older adults should be able to access the van with minimal assistance from the driver. If more help is needed, the older adult may bring a companion. **Our drivers are not to assist any client in or out of their homes, and clients must be able to transport groceries from the van to their homes.**

Going Places Transportation Program starts creating daily trip schedules 2 weeks prior to the service date. Reservations for health-related trips may be scheduled up to two weeks to the day in advance. Non-medical trips may be scheduled one week to the day in advance. **No trips will be scheduled more than 2 weeks in advance.** A brief registration is required for service.

## PRIORITIES FOR VAN SERVICE

### Health Related

Trips to the doctor, clinic, hospital, counseling, therapy, prescriptions, etc.

### Food & Nutrition

Trips to Stay-Fit Dining Sites or grocery stores \*\* 4 Bag Limit

### Personal Business

Trips for banking or bill-paying, HEAP, Social Services, HIICAP (health insurance information and counseling), legal assistance, etc.

### Social Activities

Trips made for social or recreational purposes or volunteer opportunities



Requests for travel outside the service area may not always be accommodated.

## TRANSPORTATION CONTRIBUTION POLICY

A suggested contribution is \$8 per one-way trip or \$16 per round-trip. Contributions are voluntary.

Any amount you wish to give is greatly appreciated and will be used to support the transportation program.

All contributions are confidential and no one will be denied service if unable to donate.

Because of the demands for senior transportation, travel may be limited to the nearest available facilities (with the exception of trips for health purposes).

**\*\*4 Bag Limit includes packages of bottled water/pop, toilet paper, paper towels, facial tissues, etc.**



**CALL 858-RIDE  
(858-7433)**

**8:30 AM TO 4:20 PM**

**MONDAY THROUGH FRIDAY**

Reservation line (press #1) opens at 8:30 AM. Cancel/return line (press #2) opens by 8:00 AM.